

1. Introduction

As laid down by the Government, Statistics Sweden is the central authority for the production of governmental statistics in Sweden and our agency is responsible for coordinating the production of such statistics.

The actual statistical production is performed by three different departments; namely Area Statistics, Enterprise Statistics, and Statistics on Individuals. Four functional departments, Planning and Coordination (including the Statistical Research Unit), Central Administration, Systems and Information, and Operations, serve the subject-matter departments in different ways.

The authors of this paper work at the Statistical Research Unit (SRU) where research is carried out within two main projects: (1) Sampling and estimation and (2) Quality. The paper reflects the work currently carried out by the SRU. However, statistical research is also conducted in many other units of our agency. In the Department for Statistics on Individuals, for instance, there are two research groups working with statistical methods and measurement methods. The authors estimate that within Statistics Sweden approximately 25 persons work at least parttime with statistical research. This number should be related to the approximately 200 surveys carried out every year. Thus, impulses for new developments are by no means lacking. On the other hand, by necessity many fields must be neglected.

The present paper is an excerpt from Lyberg et. al (1983).

2. Pilot survey design

Efficient survey design calls for information on at least the following:

- Data on variability and data explaining this variability.
- Data on costs for different survey operations.
- Information on the characteristics of different measurement designs with respect to errors and administrative fitness.
- Information for the choice of sampling unit (elements, clusters etc.), and for the choice of a sampling strategy (sampling design and estimator), i.e., information on available auxiliary variables and their relation to the survey variables.
- Information on different processing systems (optical character recognition vs key punching, dependent vs independent verification of coding, manual coding vs automated coding, manual vs computerized editing, etc) and their impact on survey results.
- Information on administrative resources available.

Information on these and other aspects might be obtained from:

- i) earlier surveys of the same or similar kind;
- ii) evaluation studies;
- iii) expert guesswork;
- iv) pilot surveys, more or less informal pretests, different kinds of experiments, and method studies.

Textbooks on survey sampling only deal superficially with pilot surveys. In some of them the subject is mentioned en passant. Others discuss the matter more thoroughly but most of them still on a couple of pages only. There is no obvious reason for this. Possibly, pilot surveys are characterized as special cases of regular surveys and should be designed as such. It is also possible that the techniques used in pilot surveys, for instance experimental designs, are considered standard statistical methodology.

The emphasis differs between textbooks. A common view is that pilot surveys are recommended prior to large surveys where unknown factors might be important. The purpose is to estimate quantitative data (variances and costs) and qualitative data (for instance how different procedures work in practice). Pilot surveys might also be conducted in order to discover weak spots. Sometimes such efforts are referred to as "dress rehearsals."

Several authors urge that the utility of pilot surveys must be critically examined. If the purpose is to estimate quantitative data it is important to conduct a pilot survey of considerable size resulting in rather precise estimates. If precise estimates are not obtained such a survey is superfluous.

Since Statistics Sweden is the agency responsible for most of the governmental statistics in Sweden, many pilot surveys are carried out. However, we have a strong feeling that some of these could have been designed more efficiently or, in some cases, should not have been designed at all. A quick review of some pilot surveys conducted during the seventies seems to confirm our view.

- The pilot survey goals are often obscure.
- Variances and costs are seldom investigated.
- Inference is often replaced by intuition when for instance only a few interviewers are used or when only a few clusters are investigated. One consequence is that nonresponse rates are hard to predict.
- In some instances only one "treatment" is tested; i.e. only one type of questionnaire is studied, only one type of coding control is investigated etc. In those cases it is never found whether better or worse alternatives exist.
- Often indications of problems are given but one cannot always define which problems are the most serious ones.
- The pilot survey reports are seldom very specific when it comes to suggestions concerning the design of the main survey.
- Many pilot surveys are often in the nature of

"warming-up" surveys of questionable utility.

Of course we have also found pilot surveys which seem efficiently designed and some approaches are promising and might be developed in a more formalized way.

Consultations with statisticians in USA, Canada, United Kingdom and Australia show that these problems have been recognized by other agencies as well. Some useful references are Jabine (1981), United Nations (1981, 1982), Hunt et al (1982), Moser and Kalton (1972), Brewer et al (1977), Brackstone (1976), and Dunnel and Martin (1982).

One area that has been examined thoroughly over the years, though, is the development of questionnaires. The literature on that particular topic in survey design is extensive. Some recent references are US Bureau of the Census (1983), Sudman and Bradburn (1982) and Kalton and Schuman (1982).

We are now working on a manual for the design of pilot surveys and pretests. Some fields to be discussed are:

- a) The problem with many and/or competing goals.
- b) Should the samples be randomized or not?
- c) The design of experiments.
- d) Studies of variability and cost.
- e) Sequential studies.
- f) Computer-assisted telephone interviewing (CATI).
- g) Reporting of results from pilot surveys.

3 Sampling from skew distributions

The problem of estimating characteristics of a population with a very skew distribution occurs frequently in different guises in survey practice.

In these situations the standard practice of calculating confidence intervals based on the normal approximation is doubtful. Two questions arise:

- i) When does the normal approximation apply?
- ii) What should be done when the normal approximation is not good enough?

Our efforts so far have been concentrated on the first question. Mathematical statisticians have approached this problem as one of establishing convergence rates of sampling distributions to the normal distribution and making remainder term estimates for simple random sampling from finite populations. The attempts to reach exact theoretical results which are easy to apply have more or less failed. Therefore we have tried another approach based on empirical, numerical investigations.

With respect to the first question, W.G. Cochran (1977) gives a crude rule of thumb which he considers applicable to simple random sampling in certain situations when estimating a population mean or total. This rule is

$$n > 25 G_1^2,$$

where n is the sample size necessary for application of the normal approximation and G_1 is

Fisher's measure of population skewness:

$$G_1 = \frac{\frac{1}{N} \sum_{j=1}^N (x_j - \bar{x})^3}{\left[\frac{1}{N} \sum_{j=1}^N (x_j - \bar{x})^2 \right]^{3/2}}.$$

Cochran states that the rule is designed so that a 95 % confidence probability statement will be wrong not more than 6 % of the time. However, he gives no reference or theoretical argument to underpin the rule. Anyway, the rule has occasionally worked well in cases where it has been empirically tested.

This fact has inspired us to make a more systematic investigation of rules of the Cochran type, i.e. rules such as

$$n > K_\alpha G^2$$

where G is a measure of population skewness and K_α is a constant, such that a nominal 95 % confidence interval covers the true value at least α % of the time.

We have studied a very simplified case, namely dichotomous populations consisting of ones and zeros. By calculating the actual coverage probability for a large number of different population sizes and degrees of skewness, a relatively stable relation between n and G^2 was observed for a fixed coverage probability. However, G_1 is not a suitable measure of skewness for our purpose. A better measure is

$$G_2 = \frac{\frac{1}{N} \sum_{j=1}^N |x_j - \bar{x}|^3}{\left[\frac{1}{N} \sum_{j=1}^N (x_j - \bar{x})^2 \right]^{3/2}},$$

which could be used over the whole range of degrees of skewness and which, for large values, is approximately equal to G_1 .

Using G_2 , the following combinations of K_α and α -values were obtained.

α	K_α
85 %	3
90 %	5
93 %	11
94 %	20
94.5 %	40

These values were also tried for more diversified finite populations based on known parametric distributions (beta, Weibull, log-normal and power-function). By drawing simple random samples from these finite populations we found that the combinations above were approximately valid for these cases also. We therefore believe that a rule

based on these values is sound survey practice.

A more detailed description of these problems is found in Dalén (1983).

Let us give some examples of other problems currently dealt with in this field.

- The rules given above assume that we have access to reliable information on G_{2j} . Such information rarely exists, though, and therefore there is a need to use a sample estimate \hat{G}_{2j} . However, it is not sufficiently known to what extent such an estimate could replace G_{2j} . The sample analogue of G_{2j} , for example, is a consistent but biased estimator with a typically large variance in skew distributions. This problem is now being studied theoretically as well as empirically.

- Attempts are made to find working rules for other sampling strategies.

- For qualitative data there are alternative and more exact ways to calculate confidence intervals. Properties of these alternatives are currently investigated. The aim is to make suggestions as to which one to use in different situations.

4. Sampling on two occasions from a finite changing population

The problems of efficient estimation of totals and means as well as changes between totals and means from one time to another are often thoroughly examined in standard texts for very simple designs when the population is assumed to be infinite and composed of the same units at times t_1 and t_2 . See e.g., Cochran (1977) and Raj (1968). At the SRU one line of research aims at creating efficient strategies for estimating parameters of change and levels when the population is finite and changeable, that is, units may have joined or left the population between t_1 and t_2 .

These efforts are described in Forsman and Garås (1982a,b).

Current work concentrates on

- (i) variance estimation,
- (ii) the use of auxiliary information z through regression estimation,
- (iii) alternative sample designs,
- (iv) sampling on more than two occasions.

5. Small domain estimation

In Sweden, as in many other countries, there is a growing demand for small domain statistics (administrative regions as well as other types of domains). Nation-wide samples, however, are likely to give poor estimates for small domains, because the sample may contain only a few observations from any given domain. Methods to overcome this difficulty by utilizing auxiliary information have recently begun to come into focus throughout the world.

Since in Sweden quite a lot of computerized registers are available, it seems that conditions would be favorable for producing small domain

statistics through a combined use of registers and sample survey data. Endeavours in this direction are, however, still in their infancy, and considerable methodological research is needed, before any ideas can be put into practice. The SRU is presently involved in three methodological studies on small domain estimation with application to household statistics.

The first study was concerned with the so-called SPREE (Structure Preserving Estimate) methods suggested by Purcell (1979). Briefly, these methods work by iteratively adjusting cell frequencies of a contingency table to agree with known marginal totals.

The problem was to estimate, for each municipality (=domain) d , the cell frequencies N_{hid} of a two-dimensional contingency table, where N_{hd} denotes the number of households in municipality d belonging to class h with respect to size of dwelling, and to class i with respect to size of household. The study concentrated on the model-bias of the methods, and no sampling aspects were involved. Marginal frequencies $N_{h.d} = \sum_i N_{hid}$ and $N_{.id} = \sum_h N_{hid}$ were assumed known exactly for all municipalities in the population, as well as $N_{hi} = \sum_d N_{hid}$. The population was a miniature population of 28 municipalities, with data taken from the 1975 Census of Population and Housing. Data from the 1970 census were also used to generate starting-points for the iterative procedure. The resulting estimates N_{hid} were compared with the known true values N_{hid} . Some findings of the study are reported in Statistics Sweden (1983a).

The second study, which is now underway, is concerned with estimating for each municipality (=domain) d , the quantity $N_{.id}$, which here denotes the number of people in municipality d belonging to class i with respect to cohabitational status. Here, an associated dimension to be utilized is given by the classification (indexed by h) of people with respect to sex and age in combination, which makes $N_{.id} = \sum_h N_{hid}$. Estimates N_{hi} for the whole population of municipalities are assumed available, and frequencies $N_{h.d} = \sum_i N_{hid}$ and N_{hid}^1 are assumed known, where N_{hid}^1 denotes the value from the latest census.

A Monte Carlo study is presently being accomplished with the purpose of comparing alternative methods for estimating $N_{.id}$ by means of sample data combined with the auxiliary information just described. The methods to be considered includes: Poststratified estimation, Synthetic estimation, Generalized regression estimation (Särndal 1981), and SPREE estimation.

A third study is being designed in order to study the generalized regression method for estimating the number of unemployed people in municipality d , denoted $N_{.id}$ (where class i is the class of unemployed people). The auxiliary information to be utilized refers to a classification of people (as in the second study) by sex and age in combination.

6. Estimation of regression coefficients for domains

The research described in this section links up with the small domain estimation described in Section 5 and with the generalized regression approach proposed by Cassel et al (1976) and Särndal (1982). The question that initiated the work was: Given sample survey data from a population divided into many domains, how should we make inference, domain by domain and in the standard design-based (randomization theory) fashion, about finite population characteristics describing the relationship between a criterion variable y and explanatory variables x_1, \dots, x_p , such as regression slopes?

The possible shortage of observations in any given domain poses a difficulty which might be overcome by exploiting auxiliary information. To this end, Elvers et al. (1983) propose two general methods, which are also explored by means of Monte Carlo experiments. They consider the case with several explanatory variables and estimation of multiple (possibly weighted) finite population regression coefficients.

A review of this research is also given in Lyberg et al (1983).

7. Measures for reducing nonresponse rates

During the 70's Statistics Sweden noted an increase in nonresponse rates but the problem seemed to be restricted to surveys of individuals and households. It is a general fact that all subject-matter departments have been forced to resort to increased "salesmanship" to cope with the growing resistance among respondents, but in our surveys of individuals and households these efforts did not prove adequate.

Statistics Sweden carries out a number of continuous surveys of individuals and households. The nonresponse level for these surveys is high. The total nonresponse rate is for the Labor Force Survey 6-7 %, for the Survey of Consumer Buying Expectations 14-15 %, for the Survey of Living Conditions 14-15 %, for the Household Income Survey 12-13 % and for the Survey of Household Energy Consumption 14-15 %.

Generally speaking, we noted an increasing rate until 1976 with levels higher than those reported above. Over the last five years the situation has stabilized and the rates have been decreasing slightly for most surveys. Due to our efficient tracking procedures the nonresponse problem is mainly one of refusal. Those not-at-home play an important role, though, in surveys with a tight time schedule such as the Labor Force Survey.

The causes of this still irritating nonresponse situation are not quite clear. However, starting with the 1970 Census of Population, the media have taken an interest in aims and methods for surveys and censuses resulting in public debates on invasion of privacy. Furthermore, Sweden's Data Act imposes restrictions the activities of Statistics Sweden. For instance, it must be

explicitly stressed in an advance letter that respondent cooperation is voluntary if the survey is a non-mandatory one. Now and then, Statistics Sweden suffers from highly adverse publicity. It happens that leading newspapers propagate for stalling and non-cooperation among potential respondents. Such incidents are rare, though.

The situation around 1974-75 called for special action by Statistics Sweden. The challenge was met by starting a nonresponse project comprising three subprojects: (a) Information to media and respondents, (b) Forms and strategies for data collection, and (c) Statistical methods and techniques. Here some of these efforts are briefly presented. Within project (a) the following is worth mentioning:

- A public relation manual. A PR manual has been compiled. It is intended for use by the survey designers, and it covers various aspects of the relationship between survey designers and respondents as well as between survey designers and media.

- The image of Statistics Sweden. Statistics Sweden continuously tries to improve its relations to respondents and media. The protection of privacy is an important task for society according to a survey on privacy and confidentiality carried out in 1976 (Wärnerud (1977)). It seems, although it cannot be formally verified, as if it still is.

- Refusal surveys. Statistics Sweden has conducted two small exploratory interview surveys on respondent reasons for refusal in the Survey of Living Conditions and the Labor Force Survey, reported in Bergman et al (1978). Of course, there emerged a great number of such reasons, often interacting ones, and the refusers turned out to be a very heterogeneous group with respect to personality characteristics and living conditions.

Within project (b) the following is worth mentioning:

- Incentives. According to the Data Act each individual has the right to demand and receive a print out from his own data file stored at Statistics Sweden. Many people avail themselves of this right. It has been suggested that offering file excerpts to respondents should be put to a test in order to find out if such an incentive could influence the response rate. A split-plot experiment was conducted where one half of the sample received the usual advance letter while the experimental group got a more informal information material and a chance to request survey results and/or their own file excerpts. As expected, many (50 %) made the request. The nonresponse rate was 20.5 % in this group compared with 23.3 % in the control group. Money is seldom used in our surveys as a means to gain respondent cooperation. It is used in the intermittent Household Expenditure Survey because of the extremely heavy respondent burden in that survey involving 2 or 4 weeks of diary keeping.

- Brief reminders. Experiments with different call back procedures have been conducted in some mail surveys. The experiments revealed similar results. (1) It is possible to get a faster inflow of questionnaires by sending out a brief reminder a few days after the initial mailing. (2) The brief reminder is a post-card which is sent to all respondents whether they have answered the initial questionnaire or not. Thus costs can be reduced compared with conventional call back. (3) An intensive call back procedure does not have any negative effects on later follow up attempts. (4) Unfortunately, brief reminders do not decrease the final nonresponse rate compared with conventional call back procedures.

- The interviewer organization. When studying nonresponse problems at Statistics Sweden we have found that the lack of a formal quality control program for interviewer performance may contribute to the variability between individual interviewer nonresponse rates. Naturally these rates vary between rural and urban areas, but they also differ considerably within limited geographical areas, differences that must be related to the interviewers themselves and their different attitudes and approaches to interviewing. The nonresponse rates for some interviewers are very high and the range in nonresponse rates between the "best" and the "worst" interviewer is quite large in many counties. If we investigate the difference between the "best" and the "worst" interviewer quartiles, the interquartile range, we find a similar pattern.

Thus we have one group of interviewers with very low nonresponse rates and one with high rates. It is quite clear that part of the difference can be explained by factors beyond the interviewer's control. Part of it, though, must be due to divergencies in utilizing the time schedule (some interviewers start working with the assignments too late), in tracking down respondents and in approaching respondents.

The present situation characterized by lack of formal control must be changed. Therefore we are trying to develop a more tight program for interviewer control (see Section 10). It will contain systems for continuous reinterviews, observations in the field, close follow-up of interviewer performance including comparisons with established quality standards and extended training and education.

Within project (c) the following is worth mentioning:

- Handbook on statistical methods. This handbook contains an overview of statistical methods and techniques available for coping with nonresponse problems.

- The dividing up of questionnaires. A common reason for refusing to cooperate in surveys is lack of time. Many of these refusers are, at least in principle, prepared to cooperate, but they find it troublesome to be burdened by, say, a one hour or ninety minute interview. An

obvious conclusion might lead to an initial limitation of the number of questions when the survey is planned. If a reasonable level of response burden is the result, everything is fine. If, on the other hand, the number of questions is still too large, we might consider the possibility of reducing the response burden by dividing up the questionnaire.

Some work has been done in this field. Hocking and Smith (1972) solved the following problem:

Suppose that the questionnaire consists of $p=r+s$ questions. The r questions need a large sample if we want an acceptable precision, while the remaining s questions can be estimated from a smaller sample. For instance, n_p units get a complete questionnaire while n_r units get a reduced one comprising r questions. How, then, shall the sample sizes n_p and n_r be determined in order to obtain the precision r aimed at and an acceptable reduction of the respondent burden?

In Hocking (1979) the results of Hocking and Smith were developed for the general cases of complete and reduced questionnaires applied to stratified sampling designs.

In most surveys it is of interest to estimate relationships between variables, e.g. through the estimation of cell frequencies for contingency tables. When dividing up a questionnaire it is therefore necessary to make sure that such relations can be estimated with sufficient precision. In the statistical literature different methods are described to estimate the value of a contingency table cell when supplementary information about one or two marginal distributions is available. The statistical properties of the raking ratio method in simple random sampling (SRS) were first investigated by Ireland and Kullback (1968). The method can be used in most sample designs even though their statistical properties in designs other than SRS are not known completely. Other methods have been described by Stephan (1942), Smith (1947), El-Badry and Stephan (1955) and Hocking and Oxspring (1971). In this context we also want to draw attention to methods for small domain estimation, discussed in Sections 5 and 6.

At Statistics Sweden we intend to penetrate this problem further.

- Negatively coordinated samples. Several thousand individuals might be selected for surveys carried out by Statistics Sweden at least twice within a twelve month period provided nothing is done to prevent it. As for prevention, Statistics Sweden has started to develop routines for negatively coordinated sampling. The ultimate aim is that no person should be included in a sample for an individual or household survey more than once during, say, a period of five years. The actual length of period is arbitrary, but should be based on the assumption that after such a period the respondent would not experience participation in an earlier survey as a burden.

For the moment, three surveys with heavy respondent burden, the Household Expenditure Survey,

the Survey of Living Conditions and the Household Energy Consumption Survey, are negatively coordinated for five years. We are planning to gradually extend this coordination in order to include more surveys and hopefully also samples selected for commercial purposes such as samples sold to other private survey institutes.

- A bibliography on nonresponse. One by-product of the project work on nonresponse problems is a bibliography on nonresponse (Bogeström et al, 1981)

8. Inference in the presence of varying response probabilities

The conceptual set-up for the nonresponse work on statistical methods and techniques described in the previous section was classical design-based sampling theory coupled with the most simple (non)response model, postulating a deterministic response behavior. In the words of Cochran (1977): "In the study of nonresponse it is convenient to think of the population as divided into two 'strata', the first consisting of all units for which measurements would be obtained if the units happened to fall in the sample, the second of the units for which no measurements would be obtained." The first stratum (the response stratum) thus consists of the units supposed to respond with probability 1, while the second stratum (the nonresponse stratum) consists of the units supposed to respond with probability 0.

The adoption of this simple response model places the survey statistician in a very uneasy position since she (he, for short) is supposed to provide reliable estimates for the entire population while classical design-based theory only allows valid inference to the response stratum. If he wants to adhere to this response model, the collected data from the response stratum must be supported with some kind of model, for example a model relating the survey variable to available auxiliary information supposed to be valid for the response stratum as well as the nonresponse stratum. Since models might be misspecified, substantial (and unknown) bias may easily result for any sizeable nonresponse rate. Furthermore, different models may have to be used for different survey variables, resulting in highly increased data processing costs.

The above simple response model seems to have attracted much attention among survey statisticians during many years. It is somewhat surprising to find that many statisticians stick to a deterministic model, especially since nondeterministic models for response behavior have been known for a long time, e.g. Politz and Simmons (1949, 1950), Deming (1953). Furthermore, the simple response model certainly does not adequately reflect most survey situations. Cochran (op. cit) also admits: "This division into two distinct strata is, of course, an oversimplification. Chance plays a part in determining whether a unit is found and measured in a given number of attempts. In a more complete specification of the problem we would attach to each unit a probability representing the chance that it would be measured by a given field method if it fell in the sample."

During the last few years nondeterministic response models are more frequently found in the literature. At Statistics Sweden we are carrying out work to establish results for design-based and design-model-based inference in the presence of varying response probabilities. Some recent references are Särndal (1982), Swensson (1983), and Lyberg et al (1983).

Furthermore, in Lyberg (1983) a model to study nonresponse effects in competing risks analysis is proposed. (A competing risks model is a Markov chain with a continuous time parameter, one transient state (State 0) and some (finite) number K of absorbing states.) The response probabilities are assumed to depend on whether, and from which cause, decrement has occurred during an observation period with right censoring. The model has been used to study nonresponse effects on estimates of transition intensities in the 1981 Swedish Fertility Survey. Some empirical results from that survey are presented to give realistic estimates of the parameters in the model. By means of the model, the nonresponse effects on technical bias, variances and variance estimators of occurrence/exposure rates (estimated intensities) are investigated. It is shown that the technical bias (i.e. the bias due to ratio estimation) is often insignificant compared with the standard error, which in turn can often be estimated in an approximately unbiased manner by the usual variance estimator even in the non-response situation.

9. Randomized response

Survey questions which are sensitive or highly personal (e.g. on tax cheating, drug use or sexual behavior) generate substantial nonresponse and/or untruthful reporting. To cope with measurement problems of this type Warner (1965) introduced the randomized response (RR) technique. Since then, numerous papers have been published on the subject - for example, more than 20 articles on RR techniques have appeared in JASA. By far, the majority of the papers deal with theoretical aspects - only a limited number of well-designed empirical validation studies have been reported.

In Sweden the only uses of the technique seem to be in a small pilot test on receipt of public relief reported in Eriksson (1973) and in a recent survey briefly described below. The survey is part of a research project carried out at the Department of Sociology, the University College of Örebro, in which the SRU is engaged as statistical consultant. The purpose of the project is twofold: (i) to estimate the extent of drug use (especially cannabis) among adolescents (15-16 years of age) in Örebro (a city with 120000 inhabitants); (ii) to compare different methods for collecting data on drug use, including the randomized response technique.

The survey population was defined as pupils belonging to the 50 class units (with an average size of approximately 25 pupils) in Örebro forming the 9th grade in the comprehensive school. The 50 class units were randomly divided into two groups, with 20 units in group 1 and 30 units in

group 2. (This allocation was approximately optimal considering the number of skilled interviewers at disposal.) Pupils in group 1 had to answer an anonymous questionnaire at a homeroom session, while pupils in group 2 were individually interviewed, using the original Warner RR technique for the two sensitive questions on drug use (only one of which will be illustrated).

The RR procedure was as follows.

The interviewer handed over a plastic cup containing two ordinary dice. The respondent was told to shake the cup with the two dice and then count the resulting total number of dots. The respondent was then instructed to give an answer, depending on the outcome, as follows.

I. If the total number of dots is 4, 5, 6, 7, 8
9 or 10

If you have smoked hashish or marihuana at least once give the answer "A".

If you have never smoked hashish or marihuana give the answer "B".

II. If the total number of dots is 2, 3, 11 or 12

If you have never smoked hashish or marihuana give the answer "A".

If you have smoked hashish or marihuana at least once give the answer "B".

(Of course, precautions were taken so that the interviewer had no possibility whatever to reveal the true drug use status of the respondent. Also, a thorough instruction and a practical demonstration preceded the actual RR interview.)

At the time of writing this paper the field work has just been terminated and the data have not yet been analyzed in detail. Rough preliminary figures indicate a point estimate close to 6 % for anonymous questionnaires and a point estimate close to 8 % for the RR interviews concerning the frequency of cannabis use. A detailed report on the project is planned to appear at the end of 1983.

10. Control of interviewer performance

During the last couple of years it has become obvious to Statistics Sweden that there is a need for a more tight quality control program with respect to interviewing. The data collection operations for some of the surveys conducted at Statistics Canada and US Bureau of the Census have been studied in detail. Some of the control operations carried out by these agencies will be put to a test at Statistics Sweden, at least for some of our surveys of individuals and households. The long-term purpose is to design a quality control program suited to Swedish conditions, where we make use of the methodological advances from Canada and USA, but skip some of the corrective actions towards individual interviewers. Such corrective actions ('probation', different types of 'punishments') are neither possible nor desirable within our legislation framework.

The current quality control development work is concerned with the following problem areas: questionnaire edits, observation of field work, interviewer's work at home, reinterviews, and production statistics.

11. Computer-assisted interviewing

Computer-assisted telephone interviewing, CATI, refers to the use of computer systems for telephone interviewing and related forms of data collection. As pointed out by Nicholls (1981), systems with these capabilities might more properly be called "computer assisted data collection" systems. However, the acronym "CATI" has become so accepted that it is used in almost all reports dealing with systems with these broader capabilities. The advantages associated with CATI are, for instance, increased possibilities to get a better data quality, data processing and questionnaire development become less time-consuming, pretests can be conducted more efficiently and interviewer training can be improved.

CATI has been around for a decade or so. Some relevant documents describing phases of its development are, for instance, Cannel et al (1982), Groves (1980), Palit (1980), Shanks et al (1981), and Shure and Meeker (1978). Recently statistical agencies in countries like the Netherlands, United Kingdom, Denmark and Sweden have become interested in using existing CATI facilities or developing similar systems of their own.

In Sweden the basic facilities for surveys are favorable compared to the situation in most other countries. We have within Statistics Sweden a continuously updated computerized register of the total population, containing, e.g., information on birth registration numbers and addresses. This register, or subsets of it, is regularly used as a sampling frame for individual and household surveys. It contains excellent information for conducting mail surveys and surveys involving a personal visit by the interviewer. When it comes to telephone interviewing we are still fortunate, because interviewers always know the identity of the respondent. The register serves them with the respondent's name, address, age, status and some other data as well. "Cold" interviews are never conducted at Statistics Sweden.

At Statistics Sweden we have been working with CATI since 1979. The work has not been especially extensive so far but rapid progress is now being made. Rather, it has been of the kind suggested above by Nicholls: computer-assisted data collection. The project started with an installation and test of a CATI system development at University of California, Los Angeles. This was a "warming-up" procedure to get us acquainted with CATI facilities.

Since the main part of the interviewers at Statistics Sweden are scattered all over the country we are trying to develop a special CATI model designed for Swedish survey conditions. We recommend the use of micro-computer technology as a basis for a portable survey data collection equipment. At present the project works along two

interacting lines:

- tests of available, handheld computers in survey data collection,
- specifications of requirements for a prototype equipment for survey data collection to be available on the market within a couple of years.

A "portable" solution aims at removing some of the common CATI limitations. One such obvious limitation is the fixed physical location associated with CATI use today (which is good for quality control purposes, though). Data collection often takes place in shops, the respondent's home, premises or even cornfields. In fact we would like to allow all kinds of data collections in our portable system.

However, existing portable micro-computers are not adapted to survey data collection. Therefore, we aim at constructing a handheld micro-computer to be used in centralized telephone survey work, in personal interviews, and in other kinds of data collection as well. All testing of software facilities will be done on our display consoles since we must be sure of the system specifications before we start producing the computer hardware. Our endeavours so far is described in Danielsson and Mårstad (1982a, b).

12. Automated coding

Manual coding is a major operation in such statistical studies as censuses of population, censuses of business and labor force surveys. The problems with coding are of different kinds. As with most other survey operations, coding is susceptible to errors. In some studies it is the most error-prone operation next to data collection. For some variables error frequencies at the 10 % level are not unusual. Furthermore coding is time-consuming and costly, difficult to control, and boring. To cope with these drawbacks, it appears inevitable to focus on the very basis of manual coding and to consider the possibilities offered by access to a computer for developing a basically new approach. This may be viewed as a natural extension of earlier uses of computers in the editing operations.

During the last decade we have conducted a series of experiments at Statistics Sweden in order to find out whether or not it is possible to automate the coding process. Some of these experiments have been so promising that we have dared to tackle some ongoing surveys with this technique. Swedish applications of automated coding are the coding of goods in the 1978 Household Expenditure Survey, occupation in the 1980 Census of Population, the Survey of Living Conditions and the Pupil Surveys, and, finally, book loans for the Swedish Author's Fund bonus disbursements. The endeavours so far is described in Lyberg (1981) and Andersson and Lyberg (1983).

13. Risk assessment

Problems concerning probability and risk assessment in connection with the production of energy

have been treated by Statistics Sweden in comments to official investigations (see Statistics Sweden (1978, 1980, 1981)), and in a study prepared within the SRU (see Björk and Hagberg (1982)).

The public discussion on nuclear risks in Sweden has largely centered on the "Rasmussen report" (WASH-1400) and similar studies performed in Sweden. Statistics Sweden discusses the use of probability statements in risk and safety assessment and draws attention to the critical discussion of the Rasmussen report in the USA and in other countries.

14. Standards for quality presentation of statistics

Tentative guidelines on quality presentation of statistics were issued in 1979 (Statistics Sweden (1979)). The guidelines were concerned with quality presentation directed to the users of statistics, the purpose being to inform them of quality, applicability, and limitations of the statistics.

In 1983, a decision was taken by Statistics Sweden on a more definitive policy for a user-oriented quality presentation of statistics (Statistics Sweden (1983 b)). The new policy is concerned with all kinds of statistical data released by our agency. Thus, it is of a more general scope than the earlier guidelines, which were mainly applicable to survey data. It is stated, however, that the earlier more detailed guidelines are to be followed whenever applicable.

The main principle of the policy document is that "The producer of statistics has to inform the users of factors which are important for a correct interpretation of the statistics. The information should be accessible and easy to understand for the users, and in all respects formulated to meet their needs."

For the special case of primary dissemination of statistics, the policy document states that the quality presentation should cover (when applicable) the following topics:

(1) Definitions, including explanation of concepts used, definition of populations, objects, variables, and classifications.

(2) Methodology, including data collection methods, sampling and estimation methods (only a short description), and references to more extensive technical reports.

(3) Comparability over time, and with data from other sources.

(4) Accuracy, including important sources of error, such as coverage, response rates, sampling error, and measurement and processing error. The user will appreciate a statement on the overall accuracy of the statistics.

15. Survey research outside the SRU

From the presentation so far, it is clear that

the survey research of the SRU is of a somewhat general nature, directed towards exploration and introduction of new ideas. Survey research and development more closely tied to specific surveys is mostly undertaken by the subject-matter departments themselves. These efforts are scattered, however, due to the shortage of methodology staffs within the subject-matter departments. Here is a list of some selected survey research projects currently dealt with in the subject-matter departments.

The Department of Area Statistics:

- Methodology for describing spatial variation.
- Classification of farms.
- Problems connected with the objective crop yield surveys.
- Trend analysis of environmental statistics.
- Use of sampling in environmental statistics.
- Remote sensing, e.g., using aerial photographs for studying things like urban expansion into agricultural land, and land use within urban areas.

The Department of Enterprise Statistics:

- Time series of economic data, including seasonal adjustment and forecasting.
- Methodology of sampling and price measurement for the Consumer Price Index.
- Evaluation of computerized editing.

The Department of Statistics on Individuals and Households:

- Methodology for small area estimation (including generalized regression estimation) applied on income statistics.
- Estimating measures of income inequality.
- Applicability of statistical matching.
- Combining model aspects and sampling design aspects in demographic analysis.
- Use of Markov models for event-history analysis applied to register data and sample survey data. (See Lyberg (1983) and further references given there.)
- Classification by principal components in multiregional demographic analysis. (See Marti-nelle (1982).)
- Models for classification errors in panel data.
- Using sample survey data for private consumption studies.
- Longitudinal studies in the field of educational statistics.

REFERENCES

- Andersson, R. and Lyberg, L. (1983): Automated Coding at Statistics Sweden. Paper to be presented at the ASA meeting in Toronto, Canada, 1983.
- Bergman, L.R., Hanve, R. and Rapp, J. (1978): Why Do Some People Refuse to Participate in Interview Surveys. *Statistisk tidskrift*. pp. 341-356.
- Björk, L. and Hågberg, J. (1982): Some Considerations Concerning Risk Studies in the Field of Energy. *Statistisk tidskrift*, pp. 348-366, 395-397.
- Bogeström, B., Larsson, M. and Lyberg, L. (1981): Bibliography on Non-Response and Related Topics. Statistics Sweden.
- Brackstone, G.J. (1976): Drawing Inferences from Test Results. Memo, Statistics Canada.
- Brewer, K.R.W., Foreman, E.K., Mellor, R.W. and Trewin, D.J. (1977): Use of Experimental Design and Population Modelling in Survey Sampling. Bulletin of the ISI, New Delhi.
- Cannell, C.F., Groves, R.M., Magilavy, L.J., Mathiowetz, N.A. and Miller, P.V. (1982): Comparison of CATI and NonCATI Questionnaires. In Charles F. Cannell et al., An Experimental Comparison of Telephone and Personal Health Surveys. Unpublished research report of the Survey Research Center, University of Michigan, prepared for the National Center for Health Statistics. Ann Arbor, Mich.; Survey Research Center, University of Michigan, April, 1982. Volume 1. Section III, pp. 43-70.
- Cassel, C.M., Särndal, C.E. and Wretman, J.H. (1976): Some Results on Generalized Difference Estimation and Generalized Regression Estimation for Finite Populations. *Biometrika* 63, pp 615-620.
- Cochran, W.G. (1977): Sampling Techniques, Wiley, New York, 3rd ed.
- Dalén, J. (1983): How Large Must the Sample Size Be? Nominal Confidence Levels Versus Actual Coverage Probabilities in Simple Random Sampling. Promemorior från P/STM, No 8. Memo, Statistics Sweden.
- Danielsson, L. and Mårstad, P.-A. (1982a): Towards Development of a Computer Assisted Survey Data Collection System. DBM-PM 82:35. Memo, Statistics Sweden.
- Danielsson, L. and Mårstad, P.-A. (1982b): Statistical Data Collection with Handheld Microcomputers - A Test in Consumer Price Index, DBM-PM 82:41. Memo, Statistics Sweden.
- Deming, W.E. (1953): On a Probability Mechanism to Attain an Economic Balance between the Resultant Error of Non-Response and the Bias of Non-Response. *Journal of the American Statistical Association*, 48, pp. 743-772.
- Dunnell, K. and Martin, J. (1982): Piloting - Purposes and Evaluation. *Survey Methodology Bulletin*, Social Survey Division, Office of Population Censuses and Surveys, London, No. 14, pp. 36-41.
- El-Badry, M.A. and Stephan, F.F. (1955): On Adjusting Sample Tabulations to Census Counts. *Journal of the American Statistical Association*, 50, pp. 738-762.
- Elvers, E., Särndal, C.E., Wretman, J.H. and Örnberg, G. (1983): Regression Analysis and Ratio Analysis for Domains, a Randomization Theory Approach. Promemorior från P/STM, No. 9. Memo, Statistics Sweden.
- Eriksson, S. (1973): Randomized Interviews for Sensitive Questions. Ph.D. Thesis, Institute of Statistics, University of Gothenburg, Sweden.
- Forsman, G. and Garås, T. (1982a): Optimal Estimation of Change in Sample Surveys. Memo, Statistics Sweden.

- Forsman, G. and Garås, T. (1982b): Effektiva strategier för estimation av förändringar och nivåer vid föränderlig population. Memo, Statistics Sweden. (In Swedish)
- Groves, R.M. (1980): Computer Assisted Telephone Interviewing and the Future of Survey Research. Paper presented at the Conference on Computer Assisted Telephone Interviewing, March 1980, Berkeley, California.
- Hocking, R. (1979): The Design and Analysis of Sample Surveys with Incomplete Data: Reduction of Respondent Burden. Paper presented at the symposium of incomplete data: Preliminary proceedings, Washington Hilton Hotel on August 10-11, 1979, Washington D.C.
- Hocking, R. and Oxspring, H.H. (1971): Maximum Likelihood Estimation with Incomplete Multinomial Data. *Journal of the American Statistical Association*, 66, pp. 65-70.
- Hocking, R. and Smith, W.B. (1972): Optimum Incomplete Multinomial Samples. *Technometrics* 14, pp. 299-307.
- Hunt, S.D., Sparkman, R.D.J. and Wilcox, J.B. (1982): The Pretest in Survey Research: Issues and Preliminary Findings. *Journal of Marketing Research*, Vol XIX, pp. 269-273.
- Ireland, C.T. and Kullback, S. (1968): Contingency Tables with Given Marginals. *Biometrika*, 55, pp. 179-188.
- Jabine, T.B. (1981): Guidelines and Recommendations for Experimental and Pilot Survey Activities in Connection with the American Household Survey Program. Inter-American Statistical Institute.
- Kalton, G. and Schuman, H. (1982): The Effect of the Question on Survey Responses: A Review, *Journal of the Royal Statistical Society, Series A, Part 1*, pp. 42-73.
- Lyberg, I. (1983): Nonresponse Effects on Survey Estimates in the Analysis of Competing Exponential Risks. *Stockholm Research Reports in Demography*, No.12, Department of Statistics, University of Stockholm.
- Lyberg, L. (1981): Control of the Coding Operation in Statistical Investigations - Some Contributions. Ph D thesis. URVAL no 13, Statistics Sweden.
- Lyberg, L., Swensson, B. and Wretman, J.H. (1983): Current Survey Research at Statistics Sweden. Promemorior från P/STM No. 10. Memo, Statistics Sweden.
- Martinelle, S. (1982): Classification by Principal Components - A Tool for Multiregional Demographic Analysis. *Statistical Review* No 5, pp 333-346.
- Moser, C. and Kalton, G. (1972): *Survey Methods in Social Investigation*. New York: Basic Books.
- Palit, C.D. (1980): A Microcomputer Based Computer Assisted Interviewing System. *American Statistical Association, Proceedings of the Section on Survey Research Methods*, pp. 516-518.
- Politz, A.N. and Simmons, W.R. (1949, 1950): An Attempt to Get the "Not at Homes" into the Sample without Callbacks. *Journal of the American Statistical Association*, No 44, pp 9-31 and No 45, pp. 136-137.
- Purcell, N.J. (1979): Efficient Estimation for Small Domains: A Categorical Data Analysis Approach. Unpublished Ph.D. thesis, University of Michigan, Ann Arbor, Michigan.
- Raj, Des (1968): *Sampling Theory*. New York: McGraw-Hill.
- Shanks, J.M., Nicholls, W.L. II and Freeman, H.E. (1981): The California Disability Survey: Design and Execution of a Computer-Assisted Telephone Study. *Sociological Methods & Research*. Vol 10, No. 2, pp. 123-140.
- Shure, G.H. and Meeker, R.J. (1978): A Minicomputer System for Multiperson Computer-Assisted Telephone Interviewing. *Behavior Research Methods & Instrumentation*. Vol.1, No 2, pp. 196-202.
- Smith, J.H. (1947): Estimation of Linear Functions of Cell Proportions. *The Annals of Mathematical Statistics*, 18, pp. 231-254.
- Statistics Sweden (1978): Comments on the Report of the Swedish Energy Commission "Energy - health, environment and safety risks", *Statistisk tidskrift*, pp. 472-481.
- Statistics Sweden (1979): Riktlinjer för kvalitetsredovisning av statistik (Guidelines for presentation of the quality of statistics). (In Swedish). Reports on Statistical Coordination 1979:8. Stockholm. Statistics Sweden.
- Statistics Sweden (1980): Comments on the report from the National institute of Radiation Protection concerning emergency planning against nuclear power accidents. *Statistisk tidskrift*, pp. 343-353.
- Statistics Sweden (1981): Comments on the report by the Swedish Government Committee on Nuclear Reactor Safety and the proposals on safety increasing measure by the Swedish Nuclear Power Inspection. *Statistisk tidskrift*, pp. 56-59.
- Statistics Sweden (1983a): Nya metoder för folk- och bostadsräkningar. Detaljrapport. (New Methods for Population and Housing Censuses. Detailed report.) (In Swedish). Stockholm: Statistics Sweden.
- Statistics Sweden (1983b): Policy för användarorienterad kvalitetsredovisning av statistik. (Policy for a User-Oriented Presentation of the Quality of Statistics.) (In Swedish). Reports on Statistical Coordination 1983:1. Stockholm: Statistics Sweden.
- Stephan, F.F. (1942): An Iterative Method of Adjusting Sample Frequency Tables when Expected Marginal Totals are Known. *The Annals of Mathematical Statistics*, pp. 166-178.
- Sudman, S. and Bradburn, N.M. (1982): *Asking Questions: A Practical Guide to Questionnaire Design*. San Francisco: Jossey-Bass Publishers.
- Swensson, B. (1983): Generaliserad regressionsestimation av linjära funktioner vid bortfall. II: Okända svarssannolikheter. Ytterligare specialfall. Memo, Statistics Sweden. (In Swedish)
- Särndal, C.E. (1981): Frameworks for Inference in Survey Sampling with Applications to Small Area Estimation and Adjustment for Nonresponse. Invited paper to the ISI meeting in Buenos Aires.
- Särndal, C.E. (1982): Implications of Survey Design for Generalized Regression Estimation of Linear Functions. *Journal of Statistical Planning and Inference* 7, pp. 155-170.
- Warner, S.L. (1965): Randomized Response: A Survey Technique for Eliminating Evasive Answer Bias. *Journal of the American Statistical Association* 60, pp. 63-69.
- Wärneryd, B. (1977): SCB och allmänheten. Resultat från en intervjuundersökning våren 1976. Memo, Statistics Sweden. (In Swedish).
- United Nations (1981): National Household Survey Capability Programme. *Handbook of Household Surveys*.
- United Nations (1982): National Household Survey Capability Programme.
- U S Bureau of the Census (1983): Approaches to Developing Questionnaires. A Report by the Subcommittee on Questionnaire Design. Edited by T.J. De Maio. Draft.